



A truly united team-of-teams delivers a Game-Changing service advantage

BUSINESS ISSUE

No one is an island within an organization—we're all customers and suppliers within a larger service relationship. Working contrary to this is the reality that people tend to build borders; they can't see beyond their own 'job' and immediate needs to their vital role within a greater whole. When this attitude spreads, the symptoms are obvious: distrust, self-serving behavior and broken commitments. The results of those trends are worse: compromised quality, minimal productivity and terrible customer service. Promises, Promises!™ promises and delivers a perception-shattering experience that creates a vision for a truly borderless organization.

LEARNING OUTCOMES

You will learn to:

- Move from a 'me' mentality to a 'we' perspective
- Operate with more ease and efficiency by fostering an environment of trust
- Negotiate to generate mutually beneficial results and productive partnerships—everybody is a customer and supplier
- Optimize overall success by aligning your efforts to achieve individual, team and organizational goals
- Employ collaboration and widespread communication—focused on 'big picture' needs—to deliver exceptional internal and external service

THE LEARNER EXPERIENCE

The inaugural meeting of the United League of Nations is set to commence...and you're elected! Empowered as the politicians of your own nation—one of 10—you and your team must honor the promises made to your demanding constituents. Within a world of diplomatic intrigue, politics, scandals and lots of fun, you'll have to overcome distrust, cultural barriers and flawed communications to make good on your commitments. But, with the clock ticking, the Promises, Promises! experience breaks down these borders to show the importance of delivering on both 'local' and 'global' priorities. You will be surprised by the learning as you develop key skills based in productive collaboration, open communication and results-focused teamwork, all with an eye to achieving the ultimate goal—becoming a truly United League of Nations.

3-4 HOUR PROGRAM

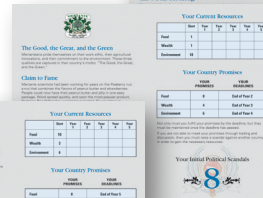
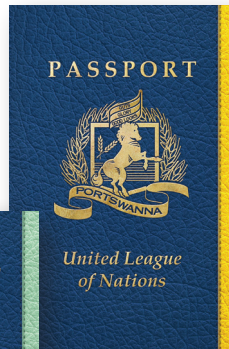
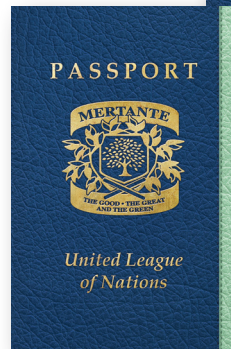
MINIMUM GROUP SIZE OF 20

TEAMS OF 2-6 PARTICIPANTS

SUITABLE FOR CROSS-FUNCTIONAL AND INTACT TEAMS AT ALL LEVELS

IDEAL FOR USE IN BOTH A CONFERENCE AND TRAINING SETTING

PROGRAM LOOK & FEEL



CONTACT US

Eagle's Flight has offices throughout the United States and Canada, and is represented by global licensees around the world. Within the United States, our main office is located in Minnesota. Within Canada our main office is located in Ontario.

Global Head Office
489 Clair Road West
Guelph, ON
CANADA N1L 0H7

US Head Office
7600 Parklawn Avenue
Edina, MN
USA 55435

Phone: 1-800-567-8079
Worldwide: 1-519-767-1747
Fax: 1-519-767-2920
Web: www.eaglesflight.com

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